

# SHUBHAM CHAVHAN

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## WORK EXPERIENCE

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### Infosys

*Technology Lead*

Pune

November 2022 - Present

- Architected and developed responsive React.js frontend applications for banking, OTT, and telecom sectors, ensuring cross-platform compatibility and optimized performance across devices.
- Engineered modular React micro frontends using component libraries and design systems, improving accessibility and feature delivery while significantly increasing customer satisfaction scores.
- Implemented advanced state management solutions with Redux and React Query, optimizing data flow and application scalability for complex enterprise applications.
- Led frontend performance optimization initiatives, refactoring legacy code to React and implementing caching mechanisms, resulting in substantial reduction in bugs and faster load times.
- Designed and developed interactive data visualization dashboards with React, reducing support queries while enhancing user decision-making capabilities.
- Spearheaded responsive design implementation using modern CSS frameworks and Styled Components, increasing mobile engagement and overall platform traffic.
- Established frontend development best practices through regular code reviews, documentation, and knowledge sharing, promoting code quality and maintainability across development teams.

### Google Operations Center

*Digital Media Senior Associate*

Hyderabad

March 2022 - November 2022

- Leveraged JavaScript expertise to debug and optimize ad campaigns in Google Studio, ensuring seamless cross-platform integration and improving campaign performance metrics.
- Developed specialized troubleshooting workflows for creative assets, reducing resolution time for complex rendering issues across multiple browser environments.
- Created documentation and training materials for new hires focused on creative development best practices, improving onboarding efficiency and technical competency.
- Designed automation solutions for repetitive campaign tasks, streamlining workflow processes and increasing team productivity.

### Amazon Development Center India

*Technical Support Associate*

Pune

September 2019 - March 2022

- Applied frontend technical knowledge to analyze customer-reported issues, translating complex technical problems into actionable development priorities.
- Built prototype solutions to demonstrate UI/UX improvements based on customer feedback patterns, contributing to a notable reduction in related support tickets.
- Collaborated with engineering teams to implement targeted frontend enhancements based on user experience data, improving customer satisfaction metrics.
- Developed systematic approaches for documenting technical requirements from customer feedback, creating a valuable knowledge base that reduced recurring support issues.

## SKILLS

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Languages:	JavaScript, TypeScript, HTML, CSS, SCSS, GraphQL
Frameworks:	React.js, Video.js
Styling:	Styled-Components, Material UI
State Management:	Redux, React Query, React Hook Form
Testing:	Jest, React Testing Library

## EDUCATION

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### University of Pune

Bachelor of Electronic and Telecommunication Engineering